

## Friends and Family Test

2024

The FFT question: "How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?" has six possible response categories:

- extremely likely
- likely
- neither likely nor unlikely
- unlikely
- extremely unlikely, and
- don't know.

<b>Month</b>	<b>Very Good</b>	<b>Good</b>	<b>Neither Good nor Poor</b>	<b>Poor</b>	<b>Very Poor</b>	<b>Don't Know</b>
Sept 24	324	49	10	5	1	0
Oct 24	327	7	6	2	0	5
Nov 24	317	45	1	5	1	0
Dec 24	228	27	7	1	0	1